

FOI Number 00117412 LANDLORDS (NOV 2019)

REQUEST & RESPONSE

1. The total number of complaints received by you or your trading standards body about landlords and letting agents in the last 12 months.
 1. **88 property in disrepair complaints relating to rented accommodation.**
2. Of the complaints listed above, what is the most common topic of complaint?
 2. **Damp and Mould (27%).**
3. Of the complaints listed in point A, how many of those led to enforcement action of any kind (for example fines, or prosecutions).
 3. **7 of 88 (8%) led to enforcement notices being served.**
4. Please provide details of each enforcement action listed in point C.
 4. **2 improvement notices served**
3 hazard awareness notices
1 suspended improvement notice
1 prohibition order
To date 5 have been complied with and lifted and 2 (the suspended improvement notice and prohibition order) are still in effect but not breached.