

FOI Number 00118279 Refuse Collection (Nov 2019)

REQUEST & RESPONSE

1. The total number (or nearest estimate) of residential recycling bins (see definition below):
 1. **There are approximately 56,855 properties. We have a range of collection streams including dry mixed recyclables, food waste, glass bottles and batteries, garden waste (a subscription service taken up by just over 19,000 customers)**
2. The total number of residents for which you organise refuse collection.
 2. **We organise collection for approximately 130,498 residents (2017 data)**
3. The total number of residential properties for which no recycling collection is offered.
 3. **None**
4. What enforcement action do you have at your disposal if residents place rubbish in the incorrect bin, for example but not limited to, non-recyclable rubbish in the recycling bin?
 4. **No enforcement action is taken. If a bin is contaminated we do not collect the bin and leave an advice hanger explaining why the bin was not collected.**
5. How many incidents of using the enforcement action described in point 4 have there been in the 12 months leading up to 30 September 2019?
 5. **None**
6. Please provide details of each enforcement action listed in response to point 5. If the action is a fine, please include the amount fined, and whether this has been paid. If required please assign each action an anonymous reference number for data protection purposes.
 6. **N/A**
7. Do you have a “timed waste collection” system? For the purposes of this FOI “timed waste collection” means specific times during the day when bins are collected, and it is not permitted for bins to be placed outside out of this time.
 7. **No**
8. What enforcement action do you have at your disposal if residents place rubbish outside for collection at the incorrect time within a day (if applicable), or day?
 8. **N/A**
9. How many incidents of using the enforcement action described in point G have there been in for each month in the 12 months leading up to 30th September 2019.
 9. **N/A**

10. Please provide details of each enforcement action listed in response to point 9. If the action is a fine, please include the amount fined, and whether this has been paid. If required please assign each action an anonymous reference number for data protection purposes.

10. N/A

11. For the purpose of this FOI residential recycling bins are defined as any bin other than the general waste bin which are kept at the resident's property, and the emptying of which on a regular basis is administered by your organisation. This includes, but is not limited to, food waste bins, metallic waste, plastics, mixed recycling.

11. We have a range of collection streams including dry mixed recyclables, food waste, glass bottles and batteries, garden waste (a subscription service taken up by just over 19,000 customers) For further information please refer to our website, Eastleigh.gov.uk