FOI Number 00122576 SOFTWARE SYSTEMS (NOV 2019)

REQUEST & RESPONSE

1.   What Software systems are currently used by the Council for Planning, Land charges, Building control and Public Protection/Licencing/Environmental Health?
1.   **Planning, Public Protection and EH activities are all run through Salesforce. Licencing and Building Control are partnered with Southampton City Council.**

2.   For each of the software systems listed in question 1, when does each contract expire?
2.   **July 2021**

3.   For each of the software systems listed in question 1, what is the annual maintenance cost of each software system?
3.   **Annual maintenance is a Salesforce per user per month cost app licence.**

4.   For each of the software systems listed in question 1, are you planning to go to market for a different software system? If so, when?4
4.   **The Council have no immediate plans to go to market for a different software system.**

5.   Does your IT strategy describe consolidating systems onto a single software system?
5.   **Yes – this is very much the current design principle we are working to.**

6.   How many users/licenses for each of the software systems listed in question system do you have?
6.   **Salesforce is licenced for all Council staff circa 450.**

7.   Who is the person responsible for your Software System?
7.   **James Battle, Head of IT**, james.battle@eastleigh.gov.uk