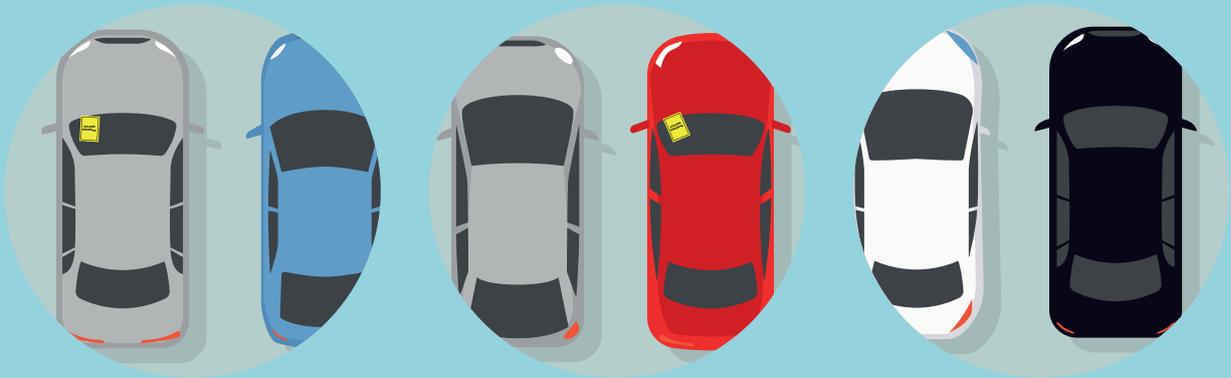


2016-2017



Parking Enforcement Operations Annual Report



Introduction

1. This is the ninth annual report produced by Eastleigh Borough Council in accordance with the guidance to Local Authorities contained within Chapter 4 of the Department for Transport operational guidance first published in March 2008. The report also takes due regard of the requirements of the Traffic Management Act 2004 and the Road Traffic Regulation Act 1984.
2. Eastleigh Borough Council commenced decriminalised parking enforcement under the Road Traffic Act 1991 in October 2004 which gave the Council (through an agency agreement with HCC) powers to enforce on-street parking regulations as well as off-street car parking where a Penalty Charge Notice (PCN) is issued for a parking contravention.

Background

3. The Council is responsible for the delivery of parking enforcement in support of the Council's Traffic Management Agency responsibilities.
4. In addition, the parking service is also responsible for the administration of the Residents' Parking Scheme, the maintenance of on and off-street ticket machines, pay on foot system machines, car parks and CCTV.

Scope

5. This document describes the enforcement methodologies and provides performance data for the Council's enforcement and parking activities from the 1st April 2016 to the 31st March 2017.

Parking Enforcement Objectives

6. Parking enforcement is undertaken between 8am to 8pm, 7 days a week. Enforcement can be undertaken outside these hours for a specific parking problem. The enforcement of parking restrictions is undertaken by directly employed Civil Enforcement Officers (CEOs).
7. The Council does not set targets on the issuing of PCNs. The primary aim of parking enforcement is traffic management and the service seeks to focus on the following key objectives:
 - To reduce traffic congestion resulting from illegally parked vehicles;
 - To contribute towards road safety;
 - Through reducing congestion, to contribute towards improvements in air quality;
 - To assist the timely operation of public transport;
 - To facilitate access and response times for emergency services;
 - To manage kerb space and access to parking in support of residents, businesses, leisure and visitors parking;
 - To ensure improved quality of residents' area, by enforcement of residents' parking schemes; and
 - To regulate and control parking both on-street and off-street.

The Services Provided

Off-Street Car Parks

8. The Council's Parking Service manages 18 off-street parking places of which 10 are pay and display and two operate via a pay on foot system. These are mainly located within Eastleigh Town Centre and are listed in Appendix A.
9. The parking tariffs adopted by the Council seek to support the management of the highway network, whilst at the same time influencing the economic viability of the town centre and other parish centres. The tariffs conform to the Council's corporate charging policy. The car park tariffs are listed in Appendix B.
10. The Borough Council has invested over the years in CCTV and improved lighting to help reduce the fear of crime including vehicle crime in a number of town centre car parks. The numbers of vehicle crimes in the town centre car parks are at very low levels.
11. The Council currently has six car parks that have been awarded the Parkmark award, which is an initiative of the Association of Chief Police Officers and British Parking Association (BPA). These sites have been vetted by the BPA and each car park has measures in place to create a safe environment for both the motorist and their vehicles.

Residents Parking Scheme

12. There are 11 permit parking areas within the Borough. These have been introduced to ensure that there is a balance between the needs for residents to be able to park near their homes and the needs of other motorists.
13. There are four main types of permits that allow motorists to park in areas/bays where controlled parking schemes apply:
 - Residents permits
 - Business permits
 - Visitors permits
 - Professional Carers/Carers permits

Residents Parking Permits

14. The total number of permits issued within Eastleigh which include full, carer's professional carer's and business permits is as follows.

Zone	No. of Permits Issued
1	608
2	681
3	786
4	518
5	114
6	146
7	36
8	377
9	296
11	194
H1	81
Grand total	3837

15. The cost of permits is set out below:

Permit	Charge
1st	£30 applies only to new residents in a property after 19th October 2011
2nd	£60.00
3rd	£120.00 if agreed (£25 inspection fee charged to ensure the property does not have alternative off-road parking)
Visitors	No Charge
Carers	No Charge
Professional Carers	£60.00
Temporary Visitors	£42.00 for 6 days
1st Business	£60.00
2nd Business	£120.00
3rd Business	£170.00 if agreed
4th Business	£170.00 if agreed

The charges for permits are approved by the local area committee with the allocation of third parking permit or three or more Business permits made by parking services subject to certain criteria being met.

Hamble-le-Rice Parking Scheme

16. The total number of permits issued in Hamble-le-Rice which entitles residents and businesses to park in the Square car park and nearby streets is 81.
17. The current cost for a resident's permit is £100 and for business a permit is £200.
18. A residents' zone covering Hamble House Gardens, Meadow Lane and the Bartletts came into effect on 10th May 2010.

Dispensation and Suspension

19. A parking dispensation allows a commercial vehicle to park on a waiting restriction (yellow line) during restricted hours in circumstances where the vehicle needs to be close to a specific location, for example building/shop fitting work where access is required to load and unload tools or materials.
20. The cost for the issue of a parking dispensation is £15.00 or £25.00 if required within 7 days.
21. A parking suspension allows a motorist to park for a specific purpose in a pay and display bay or Residents Parking bay during restricted hours. For example for carrying out works that require the driver to park close to a building to load / unload tools or materials, or for Household Removals.

School Enforcement

22. The regulations for enforcement of schools at opening and closing times are seen as a key priority to ensure the safe movement of children and adults.
23. Parking services works closely with the Sustainable Transport Team in endeavouring to reduce the number of vehicle movements to and from schools and encouraging other modes of transport through School Travel Plans.

24. This year the council focused more resources on school patrols due to increasing parking problems caused by parent parking and the increasing number of complaints made by Residents and the public. During 2016/17, Civil Enforcement Officers (CEOs) made 395 mobile patrols against the previous year of 712.
25. The number of penalty charge notice issued during 2016/17 was only 193 which highlights the difficulty when enforcing school parking restrictions due to high number of motorist moving away before the CEOs are in a position to either advise the motorists or issue a penalty charge notice.
26. There are two schools which are not patrolled as they have sufficient on-site parking and the Council has not received complaints from residents regarding unsafe parking.

Schools Summary from 01.04.16 - 31.03.17	VISITS	PCN'S
Berrywood Primary School, Maunsell Way, Hedge End	18	8
Botley Primary School, High Street, Botley	1	3
Bursledon School, Long Lane, Bursledon	10	5
Chandlers Ford Infant School, Kings Road, Chandler's Ford	9	5
Freeground Infant & Junior School, Hobb Lane, Hedge End	30	39
Fryern Infant & Junior School, Oakmount Rd, Chandler's Ford	13	5
Hiltingbury Infant & Junior School, Hiltingbury Road	30	0
Kings Copse Primary School, Kings Copse Rd, Hedge End	8	6
Merdon Junior School, Merdon Ave/Brownhill Road, Chandler's Ford	19	0
Netley Abbey Infant School, Priory Road/Westwood Road, Netley	17	0
Nightingale County Infant School, Blackbird Road, Eastleigh	24	8
Scantabout Primary School, Peverells Wood Ave Chandler's Ford	4	1
Shakespeare Junior, St. Catherine's Road, Boyatt Wood	20	6
Shakespeare Infant School, St. Catherine's Road, Boyatt Wood	19	4
Sherbourne House School, Lakewood Rd, Chandler's Ford	1	0
St Jame's Primary School, Monarch Way, West End	3	0
St Swithun Wells Primary School, Hillcrest Ave, Chandler's Ford	30	15
Stoke Park Junior School, Abbotsbury Road, Bishopstoke	28	6

Stoke Park Junior School, Underwood Road, Bishopstoke	27	3
Wellstead School, Hedge End	49	23
Thorndon School, Chandler's Ford	0	0
Wildern Secondary School, Wildern Lane, Hedge End	23	55
Wyvern College, Fair Oak Junior School & Fair Oak Infants School, Botley Road, Fair Oak	9	1
Hamble County Primary School, Hamble Lane	0	0
Toynbee School, Bodycoats Road, Chandler's Ford	3	0
TOTAL	395	193

Disabled Parking

27. The Blue Badge scheme provides a national range of parking concessions for disabled people with severe mobility problems.
28. The Council now has the powers to confiscate Blue Badges if they are out of date or being used by the badge holder. During the year a number were confiscated and sent to Hampshire County Council Blue Badge unit.
29. The regulations for enforcement of Blue Badge parking bays is a key priority to ensure only Blue Badge holders can park within these bays. All the Town Centre disabled bays are patrolled daily to ensure a high level of compliance.

Traffic Management Act 2004

30. On 31st March 2008, the Government replaced Decriminalised Parking Enforcement (DPE) across the country with Civil Parking Enforcement (CPE), which is carried out under the Traffic Management Act 2004 (TMA).
31. The legislation represented the largest single shift in the way parking enforcement is conducted since the Road Traffic Act 1991. The Government's aim is to provide consistency by creating a single framework for parking regulations across the country. It ensures a fair system is in place and requires councils to be more transparent and accountable.
32. In line with the legislation, the Council has introduced many changes to the way it deals with appeals and enforces parking regulations, for example:
 - (a) Challenges received prior to the issue of a Notice to Owner or Enforcement Notice must now be dealt with; prior to TMA, this was optional. However, this practice was already adopted prior to the new legislation.
 - (b) A Penalty Charge Notice no longer needs to be placed on a vehicle, or handed to a driver to be legally served, in situations where the Civil Enforcement Officer is prevented from serving the notice to the driver or vehicle.
 - (c) Parking Attendants are now known as Civil Enforcement Officers (CEOs).

33. Other less obvious changes also took place; the emphasis by Central Government was on the Local Authority's duty to show transparency and fairness. The Council welcomed this approach and has actively looked at how services can be further improved in line with the legislation.

Differential Parking Penalties

34. Differential parking penalties also came into effect on the 31st March 2008 as part of the Traffic Management Act.
35. The Government's aim is to make the system fairer. Higher penalties are issued to motorists who park where it is not generally permitted. For example, on yellow lines, the footway, school "Keep Clear" markings, or in residents' permit or disabled bays without displaying the appropriate permit or badge.
36. The less serious contraventions, which incur the lower charge, include contraventions such as overstaying time paid for in a pay and display bay, or parking outside bay markings.
37. In circumstances where a driver parks in a permit bay and submits evidence in the form of a visitors' voucher valid for the date of the contravention, the Council will accept the evidence as confirmation that the driver was visiting a resident and the lower charge will apply.

Key Performance Indicators

38. The key performance indicators for the parking service are listed below.

	Target	Actual
Letters responded to within 10 days	100%	98%
% of PCNs that resulted in a appeal to TPT	0.50%	0.16%
School enforcement visits	400	395

Financial Performance 2015/16 and 2016/17

On-Street Income and Expenditure

39. The table listed below gives a breakdown of the income and expenditure for on-street income and expenditure.

Decriminalised Parking

	2015/16	2016/17
	£	£
Employees (IAS19 Allocation)	18,840	3,241
Parking Services	434,007	383,092
Property	16,879	14,166
Supplies & Services (includes deferred charges)	30,959	26,336
Admin. Costs	14,171	13,635
Recharges from Service Units/Practice Accounts	68,221	66,288
Payment to Agencies	117	648
Asset Rental	9,673	9,673
TOTAL EXPENDITURE	592,867	517,079
Fees & Charges	(973)	(4,652)
Licences/Permits	(2,282)	(3,397)
Admission	(237,859)	(240,779)
Season Tickets	(94,904)	(101,630)
Penalty Charge Notices	(312,190)	(209,833)
TOTAL INCOME	(648,208)	(560,291)
TOTAL (SURPLUS) DEFICIT	(55,341)	(43,212)

The on-street expenditure budget shows a reduction during 2016/17 against the previous year. The main reason was a reduction in the number of CEOs employed which also had an impact of the number Penalty charge numbers issued and the income generated by them.

The results did confirm that the surplus was slightly reduced against the previous year.

Off-Street Charges

40. The table listed below gives a breakdown of the income and expenditure for off-street parking (includes pay and display and non pay and display).

Car Park

	2015/16 Outturn £	2016/17 Outturn £
Employees (IAS19 Allocation)	7,323	1,251
Parking Services	179,920	158,188
Property	566,352	454,623
Supplies & Services (includes deferred charges)	47,776	41,228
Admin. Costs	1,073	1,173
Transport & Plant	0	377
Recharges from Service Units/Practice Accounts	18,109	21,822
Payment to Agencies	126,544	106,944
Asset Rental	162,915	185,775
TOTAL EXPENDITURE	1,110,012	971,381
Fees & Charges	(225,026)	(173,251)
Admission	(2,302,380)	(2,223,858)
Permits	(44,487)	(57,930)
Penalty Charge Notices	(103,670)	(86,980)
Misc Income	(8,072)	(350)
Rents	(15,321)	(74,833)
TOTAL INCOME	(2,698,956)	(2,617,202)
Total (SURPLUS) DEFICIT	(1,588,944)	(1,645,821)

Decriminalised Parking and Car Parks

	2015/16 Outturn £	2016/17 Outturn £
Employees (IAS 19 Allocation)	26,163	4,492
Parking Services	613,927	541,280
Property	583,231	468,789
Supplies & Services (includes deferred charges)	78,735	67,564
Transport & Plant	0	377
Admin. Costs	15,244	14,808
Recharges from Service Units/Practice Accounts	86,330	88,110
Payment to Agencies	126,661	107,592
Asset Rental	172,588	195,448
TOTAL EXPENDITURE	1,702,879	1,488,460
Fees & Charges	(225,999)	(177,903)
Admission	(2,540,239)	(2,464,637)
Permits	(46,769)	(61,327)
Penalty Charge Notices	(415,860)	(296,813)
Misc Income	(8,072)	(350)
Season Tickets	(94,904)	(101,630)
Rents	(15,321)	(74,833)
TOTAL INCOME	(3,347,164)	(3,177,493)
TOTAL (SURPLUS) DEFICIT	(1,644,285)	(1,689,033)

Spending of the Surplus

41. The expenditure of income derived from on street parking places and PCN income is governed by the Traffic Management Act 2004, Section 88, and the Road Traffic Regulation Act 1984, Section 55(a) and confirms the specific areas for surplus expenditure as follows:
- Funding the provision of the parking service;
 - Meeting all or any part of the cost of the provision of off-street car park maintenance;
 - Facilitating the provision of public/passenger transport; and
 - Traffic or highway improvements within the Borough.
42. The parking surplus for civil parking enforcement helps to reduce the on-street parking reserve which is in deficit of £69,980. The on-street reserve is for capital funding on residential parking schemes and the start up costs for civil parking enforcement.

43. The on-street reserve is set aside for Capital Funding Parking Schemes such as capital set up costs for residents parking schemes and capital costs associated with setting up decriminalised parking.
44. The off-street PCN income of £86,980 contributes to the following on-going revenue costs that are funded by the Council:

Transport Policy	432,711
Agency Traffic Management	0
Bus Shelters	17,704
Dial A Ride	99,986
TOTAL	550,401

On-Street PCNs

Year	On-Street Penalty Charge Notices
2016/17	6,410
2015/16	8,421

45. The table listed below gives a further breakdown of payments made at the various formal stages, adjudication, cancelled and debt registration.

TMA ON-STREET ANNUAL SUMMARY		
Issue Date From: 01/04/2016		
Issue Date To: 31/03/2017		
Appeal Date To: 11/08/2017		
	Low Rate Charge	High Rate Charge
Number of Penalty Charge Notices issued for parking contraventions	2,251	4,159
Number of Penalty Charge Notices paid within 14 days	1,197	2,409
Number of Penalty Charge Notices paid at full charge	280	524
Number of Penalty Charge Notices unpaid	772	1,226
Total number of Penalty Charge Notices of debt registrations	638	

ON-Street PCN Challenges

Total number of informal representations received	883
Total number of informal representations accepted	768
Total number of formal challenges received	324
Total number of formal representations accepted	179
Total number of formal appeals received	11
Total number of formal appeals accepted	3

46. The number of on-street PCNs issued against the previous year was reduced by 2011, due to the reduction of CEOs employed during the year.

Off-Street PCN's

Year	Off-Street Penalty Charge Notices
2016/17	3,473
2015/16	4,962

47. The number of penalties issued has been compared between 2016/17 and 2015/16. The 2016/17 figure shows a decrease in the number of penalty charge notices. The location where the PCNs have been issued is shown below.

Location Description	Issued 2016\17	Issued 2015\16
Bishopstoke Road Playing Fields Car Park	280	466
Lowford Centre Car Park	18	73
Dutton lane car park	15	0
Hamble Square Car Park	187	278
Hanns Way Car Park	222	286
Hedge End Railway Station Car Park	351	273
Itchen Valley Country Park Car Park	173	344
Lakeside Country Park	19	30
Leigh Road Car Park	195	258
Multi Storey Car Park	21	23
Hamble Foreshore	212	362
Cambridge Drive Car Park	1	0
Romsey Road Car Park	457	543
Southampton Road Car Park	63	197
Swan Shopping Centre Car Park	51	119
Twyford Road Car Park	93	209
Wells Place Car Park	1115	1,501
TOTALS	3473	4,962

As already confirmed the number of PCNs has fallen against the previous year due to the reduce numbers of CEOs.

48. The table listed below gives a further breakdown of payments made at the various formal stages.

TMA OFF-STREET ANNUAL SUMMARY		
Issue Date From: 01/04/2016		
Issue Date To: 31/03/2017		
Appeal Date To: 11/08/2017		
	Low Rate Charge	High Rate Charge
Number of Penalty Charge Notices issued for parking contraventions	3,284	189
Number of Penalty Charge Notices paid within 14 days	2001	77
Number of Penalty Charge Notices paid at full charge	280	524
Number of Penalty Charge Notices unpaid	882	101
Total number of Penalty Charge Notices of debt registrations	256	

Off-Street PCN Challenges

Total number of informal representations received	511
Total number of informal representations accepted	467
Total number of formal challenges received	103
Total number of formal representations accepted	68
Total number of formal appeals received	0
Total number of formal appeals accepted	0

49. 59.8% of all payments are made within 14 days of the notice issued to obtain the discount fee. This is a typical rate of return. It should also be noted that only 9.00% of the PCNs issued are registered for debt with the Courts.

Challenges and Representations Received

50. Where a parking contravention occurs, it is the "owner/registered keeper" of the vehicle who is legally obliged to pay the penalty charge. The owner means the person by whom the vehicle is kept, which in the case of a vehicle registered under the Vehicle Excise and Registration Act 1994 (c22) is presumed to be the person in whose name the vehicle is registered at the DVLA. It is therefore essential that any changes of vehicle ownership are immediately notified to the DVLA.
51. The only exception to this is where the vehicle was hired from a firm under a hiring agreement and the person hiring it had signed a statement of liability in respect of any penalty charge notice served in respect of the vehicle during the period of the agreement.
52. Vehicle owners may dispute the issuing of a PCN at three stages:
- (1) They can make an informal challenge or representation before the Council issues a Notice to Owner (NtO). As a challenge at this stage will be made by the person who has received the PCN, it may be that the person submitting the challenge was the driver of the vehicle, rather than the vehicle owner.
 - (2) Once an NtO has been served, they can make a formal representation against the NtO. This can still be lodged if an informal challenge has previously been made and rejected. The legislation sets out specific grounds on which formal representation against an NtO may be made and are specified on the notice. Representations may also be made on the basis that, in the particular

circumstances of the case, there are compelling reasons for the cancellation of the PCN.

- (3) If the formal representation is rejected, the Council will issue a Notice of Rejection and details how to appeal to the Traffic Penalty Tribunal. The appellant has the right to appeal within 28 days of the issue of the Notice of Rejection to an adjudicator of the Traffic Penalty Tribunal. The adjudicators have a judicial position. They are appointed with the agreement of the Lord Chancellor and they are wholly independent. Their decisions are final (subject to their own power to review a decision) and they have the power to award costs against either party. No further challenges can be made other than a point of law through an application to the High Court for a Judicial Review. Appellants may choose to appear before the adjudicator in person, opt for a telephone hearing or via a postal hearing where written evidence is supplied by both parties.

53. The details of the adjudication services and of the appeal process can be found on their website www.trafficpenaltytribunal.gov.uk.

Policies for the Handling of Appeals

54. Considering challenges, representations and defence of appeals is a legal process. It is necessary for the Council to keep a full and accurate record of all challenges. For this reason the Council insists that all representations are made in writing (by letter, email or by completing one of its appeal forms either on line or at Eastleigh House. The Council has the discretion to cancel a PCN at any point in the appeals process.
55. The cancellation of PCNs is further broken down by reason for cancellation is below:

Case Summary Cancelled or written off by Reason

Current State Description	Total Cases
Appeal not contested	3
Adjudication allowed	1
Challenge Accepted	1,272
Foreign vehicle	5
Cancelled – PA Error	24
Cancelled – Processing Error	3
Spoiled after issue	129

56. The Council's cancellation and mitigation policies against which challenges, representations or appeals are considered can be found on the Council's website <https://www.eastleigh.gov.uk/parking-travel-and-roads/parking/parking-problems-and-enforcement>.
57. The Council does not immobilise or remove vehicles for parking contraventions.
58. The results confirm that during the 2016\17 a total of 9883 notices were issued ,6898 paid (69.8%), and 1437 (14.5 %) cancelled or written off. There are currently 1548

(15.7%) notices outstanding. The collection and cancellation rate is in line with previous years and therefore is an indication of a fair and consistent approach.

Appeals to Traffic Penalty Tribunal

59. During 2016/17 a total of 16 appeals were made to the Adjudication Services. During this period the Council chose not to contest 3 appeals. This was due to new information being provided by the appellant, for example information on the keeper of the vehicle or supporting documentary evidence to confirm loading.
60. Only 1 appeal was upheld and the remaining 12 were all refused. It should be noted that the level of appeals that go before the Adjudication Services is only 0.16% of penalty charge notices issued.

Improvement to the Parking Service

61. The improvements to the services are as follows:
 - Work started to upgrade both the lifts in the Mitchell road Multi-storey car park.
 - The daily tariffs were not increased during the year to assist the town centre business and retailers.
 - A new car park was opened at the Dutton lane opened for the benefit of the long stay motorists to the town centre.
 - All the pay on foot machines were upgrade to accept the new £5 note when it came into circulation during September 2016.
 - The Council started a major reorganisation which will lead to a more responsive parking service whilst will also ensuring a continued efficient service to residents and motorists.

Wayne Bailey
Parking Services Manager
Transportation and Engineering
September 2017

APPENDIX A

Car Park Name	Location	Car Park Type	Control Type	Manufacturer	Gritting Priority	RingGo	Height Restriction	Total Spaces	Car Spaces
									🚗
FREE CAR PARKS									
Bursledon Station	Bursledon	Surface	Free					60	60
Chandler's Ford Station	Chandler's Ford	Surface	Free		2			17	16
Mortimer Road	Botley (Hants)	Surface	Free		2		Yes	63	61
New Road	Netley	Surface	Free		2			29	29
New Road Social Club	Netley	Surface	Free		2			24	24
Lowford car park	Lowford	Surface	free					41	41
Sub Totals-Free Car Parks								234	231
PAY CAR PARKS (CHARGEABLE)									
Bishopstoke Road Playing Fields	Eastleigh	Surface	P&D	Cale Briparc	1	4900		78	75
Dutton lane car park	Eastleigh	Surface	Permit only	Permit only	1	N/A		88	88
Hamble Square	Hamble	Surface	P&D	Cale Briparc	1	4901		65	61
Hanns Way	Eastleigh	Surface	P&D	Cale Briparc	1	4902		19	16
Hedge End Station	Hedge End	Surface	P&D	Cale Briparc	2	4903		118	114
Leigh Road	Eastleigh	Surface	P&D	Cale Briparc	1	4904		46	30
M.S.C.P.	Eastleigh	Multistorey	PoF	Designa	3		2.00m	492	480
Romsey Road	Eastleigh	Surface	P&D	Cale Briparc	1	4906		48	43
Southampton Road	Eastleigh	Surface	P&D	Cale Briparc	1	4907	1.98m	59	41
Swan Shopping Centre	Eastleigh	Roof	PoF	Designa	n.o.r.		2.10m	688	643
Twyford Road closed 25 th September 2016	Eastleigh	Surface	P&D	Cale Briparc	1	4908		85	79
Wells Place	Eastleigh	Surface	P&D	Cale Briparc		4909	2.10m	141	129
Sub Totals-Pay Car Parks								1927	1799
TOTALS FOR EBC CAR PARKS								2161	2030
PARISH CAR PARKS									
Hamble Parish Council									
Hamble Foreshore	Hamble	Surface	P&D	Cale Briparc	n/a			65	60
Sub Total-Parish Car Parks								65	60
TOTALS FOR ALL CAR PARKS								2226	2090

Car Park Charges (from 6th October 2016)

Pay & Display	
	Current Charge £
Up to 1 hour	1.30
Up to 2 hours	2.60
Up to 3 hours	3.60
Up to 4 hours	4.40
All Day	n/a

SOUTHAMPTON ROAD	
	Current Charge £
Up to 1 hour	90p
Up to 2 hours	1.60
Up to 3 hours	2.20
Up to 4 hours	2.70
All Day	6.00

BISHOPSTOKE RECREATION GROUND	
3 hours free parking and no return with 12 hours	
Up to 10 hours	£5.20

HEDGE END STATION CAR PARK	
Daily Charge	£3.50

CHESTNUT AVENUE	
Up to 4 hours	£1.70
All Day	£3.20

PENALTY CHARGE NOTICE	
CURRENT CHARGES	£70 & £50 (reduced sum of £35 and £25 if paid within 14 days)

TOWN CENTRE PERMITS	
13 WEEKS	£370
26 WEEKS	£740
52 WEEKS	£1480

DUTTON LANE PERMITS	
13 WEEKS	£330
26 WEEKS	£660
52 WEEKS	£1320

HEDGE END STATION PERMITS	
13 WEEKS	£227.50
26 WEEKS	£455
52 WEEKS	£910

Swan Centre Pay on Foot	
Mon to Sat 7am to 6pm	Current Charge £
Up to 1 hour	1.30
Up to 2 hours	2.60
Up to 3 hours	3.60
Up to 4 hours	4.40
Up to 5 hours	5.40
Up to 7 hours	8.50
7 hours +	13.50
Mon to Sat 6pm to 7am/ All Day Sun/Bank Hols	
Up to 1 hour	1.30
1 hour +	2.60

FALKLAND ROAD	
Up to 4 hours	£3.20
Up to 8 hours	£5.20

CHICKENHALL LANE	
Up to 4 hours	£2.00
Up to 8 hours	£3.50