

Annual Report on Parking Enforcement Operations 2014-2015



Introduction

1. This is the seventh Annual report produced by Eastleigh Borough Council in accordance with the guidance to Local Authorities contained within Chapter 4 of the Department for Transport operational guidance first published in March 2008. The report also takes due regard of the requirements of the Traffic Management Act 2004 and the Road Traffic Regulation Act 1984.
2. Eastleigh Borough Council commenced decriminalised parking enforcement under the Road Traffic Act 1991 in October 2004 which gave the Council (through an agency agreement with HCC) powers to enforce on-street parking regulations as well as off-street car parking where a Penalty Charge Notice (PCN) is issued for a parking contravention.

Background

3. The Council is responsible for the delivery of parking enforcement in support of the Council's Traffic Management Agency responsibilities.
4. In addition, the parking service is also responsible for the administration of the Residents' Parking Scheme, the maintenance of on and off-street ticket machines, pay on foot system machines, car parks and CCTV.

Scope

5. This document describes the enforcement methodologies and provides performance data for the Council's enforcement and parking activities from the 1st April 2014 to the 31st March 2015.

Parking Enforcement Objectives

6. Parking enforcement is undertaken between 8am to 8pm, 7 days a week. Enforcement can be undertaken outside these hours for a specific parking problem.
7. The Council does not set targets on the issuing of PCNs. The primary aim of parking enforcement is traffic management and the service seeks to focus on the following key objectives:
 - To reduce traffic congestion resulting from illegally parked vehicles;
 - To contribute towards road safety;
 - Through reducing congestion, to contribute towards improvements in air quality;
 - To assist the timely operation of public transport;
 - To facilitate access and response times for emergency services;
 - To manage kerb space and access to parking in support of residents, businesses, leisure and visitors parking;
 - To ensure improved quality of residents' area, by enforcement of residents' parking schemes; and
 - To regulate and control parking both on-street and off-street.

The Services Provided

Off-Street Car Parks

8. The Council's Parking Service manages 18 off-street parking places of which 9 are pay and display and two operate via a pay on foot system. These are mainly located within Eastleigh Town Centre and are listed in Appendix A.
9. The parking tariffs adopted by the Council seek to support the management of the highway network, whilst at the same time influencing the economic viability of the town centre and other parish centres. The tariffs conform to the Council's corporate charging policy. The car park tariffs are listed in Appendix B.
10. The Borough Council has invested over the years in CCTV and improved lighting to help reduce the fear of crime including vehicle crime in a number of town centre car parks.
11. The Council currently has 6 car parks that have been awarded the Parkmark award, which is an initiative of the Association of Chief Police Officers. These sites have been vetted by the Police and each car park has measures in place to create a safe environment for both the motorist and their vehicles.

Residents Parking Scheme

12. There are 11 permit parking areas within the Borough. These have been introduced to ensure that there is a balance between the needs for residents to be able to park near their homes and the needs of other motorists.
13. There are 4 main types of permits that allow motorists to park in areas/bays where controlled parking schemes apply:
 - Residents permits
 - Business permits
 - Visitors permits
 - Professional Carers/Carers permits

Residents Parking Permits

14. The total number of permits issued within Eastleigh which include full, carers and business permits is as follows.

Zone	No. of Permits Issued	Zone	No. of Permits Issued
1	629	7	33
2	664	8	401
3	750	9	302
4	495	11	195
5	124	H1	93
6	144		
		Grand Total	3830

15. The cost of permits is set out below:

Permit	Charge
1st	£30 applies only to new residents in a property after 19th October 2011
2nd	£60.00
3rd	£120.00 if agreed (£25 inspection fee charged to ensure the property does not have alternative off-road parking)
Visitors	No Charge
Carers	No Charge
Professional Carers	£60.00
Temporary Visitors	£42.00 for 6 days
1st Business	£60.00
2nd Business	£120.00
3rd Business	£170.00 if agreed
4th Business	£170.00 if agreed

The charges for permits are approved by the local area committee with the allocation of 3rd parking permit or three or more Business permits made by parking services subject to certain criteria being met.

Hamble-le-Rice Parking Scheme

16. The total number of permits issued in Hamble-le-Rice which entitle residents and businesses to park in the Square car park and nearby streets is 93.
17. The current cost for a resident's permit is £100 and for business a permit is £200.
18. A residents' zone covering Hamble House Gardens, Meadow Lane and the Bartletts came into effect on 10 May 2010.

Dispensation and Suspension

19. A parking dispensation allows a commercial vehicle to park on a waiting restriction (yellow line) during restricted hours in circumstances where the vehicle needs to be close to a specific location, for example building/shop fitting work where access is required to load and unload tools or materials.
20. The cost for the issue of a parking dispensation is £15.00 or £25.00 if required within 7 days.
21. A parking suspension allows a motorist to park for a specific purpose in a pay and display bay or Residents Parking bay during restricted hours. For example for carrying out works that require the driver to park close to a building to load / unload tools or materials, or for Household Removals.

School Enforcement

22. The regulations for enforcement of schools at opening and closing times are seen as a key priority to ensure the safe movement of children and adults.
23. Parking services works closely with the Sustainable Transport Team in endeavouring to reduce the number of vehicle movements to and from schools and encouraging other modes of transport through School Travel Plans.
24. This year the council focused more resources on school patrols due to increasing parking problems caused by parent parking and the increasing number of complaints made by Residents and the public. During 2014/15, Civil Enforcement Officers (CEOs) made 599 mobile patrols against the previous year of 513.
25. The number of penalty charge notice issued during 2014/15 was only 73 which highlights the difficulty when enforcing school parking restrictions due to high number of motorist moving away before the CEOs are in a position to either advise the motorists or issue a penalty charge notice.
26. There are two schools which are not patrolled as they have sufficient on-site parking and the council has not received complaints from residents regarding unsafe parking.

Schools Summary from 01.04.14 - 31.03.15	VISITS	PCN'S
Berrywood Primary School, Maunsell Way, Hedge End	27	4
Botley Primary School, High Street, Botley	4	1
Bursledon School, Long Lane, Bursledon	2	0
Chandlers Ford Infant School, Kings Road, Chandlers Ford	49	4
Freeground Infant & Junior School, Hobb Lane, Hedge End	2	1
Fryern Infant & Junior School, Oakmount Rd, Chandlers Ford	59	14
Hiltingbury Infant & Junior School, Hiltingbury Rd,	No scheduled	
Kings Copse Primary School, Kings Copse Rd, Hedge End	1	0
Merdon Junior School, Merdon Ave/Brownhill Road, Chandlers Ford	43	3
Netley Abbey Infant School, Priory Road/Westwood Road, Netley	42	1
Nightingale County Infant School, Blackbird Rd, Eastleigh	36	3
Scantabout Primary School, Peverells Wood Ave, Chandlers Ford	No scheduled	
Shakespeare Junior & Infant School, St. Catherines Road, Boyatt Wood	52	3
Sherbourne House School, Lakewood Rd, Chandlers Ford	13	4
St James Primary School, Monarch Way, West End	17	1
St Swithun Wells Primary School, Hillcrest Ave, Chandlers Ford	56	11
Stoke Park Junior School, Abbotsbury Road, Bishopstoke	46	6
Stoke Park Junior School, Underwood Road, Bishopstoke	42	5
Wellstead School Hedge End	37	3
Wildern Secondary School, Wildern Lane, Hedge End	39	28
Wyvern College, Fair Oak Junior School & Fair Oak Infants School, Botley Road Fair Oak	23	3
Hamble County Primary School, Hamble Lane	4	1
Toynbee School, Bodycoats Road, Chandlers Ford	5	1

Disabled Parking

27. The Blue Badge scheme provides a national range of parking concessions for disabled people with severe mobility problems.
28. The council now has the powers to confiscate Blue Badges if they are out of date or being used by the badge holder. During the year a number were confiscated and sent to Hampshire County Council blue badge unit
29. The regulations for enforcement of Blue Badge parking bays is a key priority to ensure only Blue Badge holders can park within these bays. All the Town Centre disabled bays are patrolled daily to ensure a high level of compliance.

Traffic Management Act 2004

30. On 31st March 2008, the Government replaced Decriminalised Parking Enforcement (DPE) across the country with Civil Parking Enforcement (CPE), which is carried out under the Traffic Management Act 2004 (TMA).
31. The legislation represented the largest single shift in the way parking enforcement is conducted since the Road Traffic Act 1991. The Government's aim is to provide consistency by creating a single framework for parking regulations across the country. It ensures a fair system is in place and requires Councils to be more transparent and accountable.
32. In line with the legislation, the Council has introduced many changes to the way it deals with appeals and enforces parking regulations, for example:
 - (a) Challenges received prior to the issue of a Notice to Owner or Enforcement Notice must now be dealt with; prior to TMA, this was optional. However, this practice was already adopted prior to the new legislation.
 - (b) A Penalty Charge Notice no longer needs to be placed on a vehicle, or handed to a driver to be legally served, in situations where the Civil Enforcement Officer is prevented from serving the notice to the driver or vehicle
 - (c) Parking Attendants are now known as Civil Enforcement Officers.
33. Other less obvious changes also took place; the emphasis by Central Government was on the Local Authority's duty to show transparency and fairness. The Council welcomed this approach and has actively looked at how services can be further improved in line with the legislation.

Differential Parking Penalties

34. Differential parking penalties also came into effect on the 31st March 2008 as part of the Traffic Management Act.
35. The Government's aim is to make the system fairer. Higher penalties are issued to motorists who park where it is not generally permitted. For example,

on yellow lines, the footway, school “Keep Clear” markings, or in residents’ permit or disabled bays without displaying the appropriate permit or badge.

36. The less serious contraventions, which incur the lower charge, include contraventions such as overstaying time paid for in a pay and display bay, or parking outside bay markings.
37. In circumstances where a driver parks in a permit bay and submits evidence in the form of a visitors’ voucher valid for the date of the contravention, the Council will accept the evidence as confirmation that the driver was visiting a resident and the lower charge will apply.

Key Performance Indicators

38. The key performance indicators for the parking service are listed below.

	Target	Actual
Letters responded to within 10 days	100%	98%
% of PCNs that resulted in a appeal to TPT	1%	0.13%
School enforcement visits	550	599
Visits to parish centres (number of times per day)	5000	5472

Financial Performance 2013/14 and 2014/15

On-Street Income and Expenditure

39. The table listed below gives a breakdown of the income and expenditure for on-street income and expenditure.

Decriminalised Parking

	2013/14 £	2014/15 £
Parking Services	446,490	487,362
Property	31,089	17,079
Supplies & Services (includes deferred charges)	28,517	33,944
Admin. Costs	15,904	12,231
Recharges from Service Units/Practice Accounts	112,356	70,078
Payment to Agencies	808	823
Asset Rental	9,673	9,673
TOTAL EXPENDITURE	644,837	631,190
Fees & Charges	(1,346)	(2,731)
Licences/Permits	(2,013)	(395)
Admission	(253,130)	(237,894)

Season Tickets	(84,542)	(88,889)
Penalty Charge Notices	(258,249)	(309,131)
TOTAL INCOME	(599,280)	(639,040)
TOTAL (SURPLUS) DEFICIT	45,557	(7,850)

The on-street expenditure budget shows an increase during 2014/15 against the previous year. The main reason was due to an increased in targeted patrols by the civil enforcement officers which resulted in an increased number of penalty charge notices being issued and paid.

Off-Street Charges

40. The table listed below gives a breakdown of the income and expenditure for off-street parking (includes pay and display and non pay and display).

Car Park

	2013/14 Outturn £	2014/15 Outturn £
Parking Services	193,847	206,224
Property	385,440	421,197
Supplies & Services (includes deferred charges)	68,735	49,622
Admin. Costs	3,750	5,882
Recharges from Service Units/Practice Accounts	14,308	25,840
Payment to Agencies	111,398	105,359
Asset Rental	3,554,642	159,216
TOTAL EXPENDITURE	4,332,120	973,341
Contributions	(16,931)	(10,010)
Fees & Charges	(200,783)	(251,254)
Admission	(2,211,294)	(2,215,039)
Permits	(41,234)	(49,903)
Penalty Charge Notices	(107,173)	(122,459)
Misc Income	(1,063)	(5,551)
Rents	(9,328)	(8,429)
TOTAL INCOME	(2,587,806)	(2,662,645)
Total (SURPLUS) DEFICIT	1,744,314	(1,689,304)

Decriminalised Parking and Car Parks

	2013/14 Outturn £	2014/15 Outturn £
Parking Services	640,337	693,586
Property	416,529	438,276
Supplies & Services (includes deferred charges)	97,252	83,566
Admin. Costs	19,654	18,112
Recharges from Service Units/Practice Accounts	126,664	95,918
Payment to Agencies	112,206	106,182
Asset Rental	3,564,315	168,889
TOTAL EXPENDITURE	4,976,957	1,604,531
Contributions	(16,931)	(10,010)
Fees & Charges	(202,129)	(253,984)
Admission	(2,464,424)	(2,452,932)
Permits	(43,247)	(50,298)
Penalty Charge Notices	(365,422)	(431,590)
Misc Income	(1,063)	(5,551)
Season Tickets	(84,542)	(88,889)
Rents	(9,328)	(8,429)
TOTAL INCOME	(3,187,086)	(3,301,685)
TOTAL (SURPLUS) DEFICIT	1,789,871	(1,697,154)

There has been a reduction on expenditure during 2013/14 which was due to a one off charge in asset rental regarding the revaluation of the car parks. The fees and charges income was higher in 2014/15 due to an increase in the number of contract parking spaces being let in the multi-storey.

Spending of the Surplus

41. The expenditure of income derived from on street parking places and PCN income is governed by the Traffic Management Act 2004, Section 88, and the Road Traffic Regulation Act 1984, Section 55(a) and confirms the specific areas for surplus expenditure as follows:

- Funding the provision of the parking service;
- Meeting all or any part of the cost of the provision of off-street car park maintenance;

- Facilitating the provision of public/passenger transport; and
 - Traffic or highway improvements within the Borough.
42. The parking surplus for civil parking enforcement helps to reduce the on-street parking reserve which is in deficit of £167,534 .The on-street reserve is for capital funding on residential parking schemes and the start up costs for civil parking enforcement.
43. The on-street reserve is set aside for Capital Funding Parking Schemes such as capital set up costs for residents parking schemes and capital costs associated with setting up decriminalised parking.
44. The off-street PCN income of £122,459 contributes to the following on-going revenue costs that are funded by the Council:

Transport Policy	432,021
Agency Traffic Management	29,366
Bus Shelters	20,302
Dial A Ride	109,457
TOTAL	591,146

On-Street PCNs

Year	On-Street Penalty Charge Notices
2014/15	9,278
2013/14	8,003

45. The table listed below gives a further breakdown of payments made at the various formal stages, adjudication, cancelled and debt registration.

TMA ON-STREET ANNUAL SUMMARY		
Issue Date From: 01/04/2014	Issue Date To: 31/03/2015	Appeal Date To: 12/10/2015
	Low Rate Charge	High Rate Charge
Number of Penalty Charge Notices issued for parking contraventions	3,978	5,300
Number of Penalty Charge Notices paid within 14 days	2,242	3,247
Number of Penalty Charge Notices paid at full charge	470	570
Number of Penalty Charge Notices unpaid	1,259	1,483
Total number of Penalty Charge Notices of debt registrations	827	

46. The on-street PCNs payment made within 14 days has shown an increase with 66.4% being paid against the previous year the figure was 58.2% follow

has shown lines as previous years with 58.2% payments made before the 14 day discount period and only 8.9% of the PCNs going to debt registration.

ON-Street PCN Challenges

Total number of informal representations received	2,612
Total number of informal representations accepted	1,312
Total number of formal challenges received	469
Total number of formal representations accepted	150
Total number of formal appeals received	15
Total number of formal appeals accepted	9

47. It should be noted that there has been an increase in the number of PCNs issued on-street, which is due to a higher level of target patrols where the public has made complaints to the council.

Off-Street PCN's

Year	Off-Street Penalty Charge Notices
2014/15	6,169
2013/14	5,337

48. The number of penalties issued has been compared between 2014/15 and 2013/14. The 2014/15 figure shows an increase in the number of penalty charge notices. The location where the PCNs have been issued is shown below.

Location Description	Issued 2014/15	Issued 2013/14
Bishopstoke Road Playing Fields Car Park	730	224
Lowford Centre Car Park	17	0
Car Park at the rear of The Dolphin	11	29
Hamble Square Car Park	347	390
Hanns Way Car Park	300	270
Hedge End Railway Station Car Park	234	152
Itchen Valley Country Park Car Park	545	456
Lakeside Country Park	21	56
Leigh Road Car Park	277	244
Multi Storey Car Park	42	66
Hamble Foreshore	513	449
Cambridge Drive Car Park	1	3
Romsey Road Car Park	716	502
Southampton Road Car Park	26	33
Swan Shopping Centre Car Park	214	338
Twyford Road Car Park	163	172

Location Description	Issued 2014/15	Issued 2013/14
Wells Place Car Park	2012	1,953
TOTALS	6,169	5,337

The main reason for the increase against the previous year is due to the Wells place, Hedge End station, Romsey Road and Bishopstoke playing field car park all having increased patrols.

49. The table listed below gives a further breakdown of payments made at the various formal stages.

TMA OFF-STREET ANNUAL SUMMARY		
Issue Date From: 01/04/2014	Issue Date To: 31/03/2015	Appeal Date To: 13/08/2014
	Low Rate Charge	High Rate Charge
Number of Penalty Charge Notices issued for parking contraventions	5,884	285
Number of Penalty Charge Notices paid within 14 days	3,681	137
Number of Penalty Charge Notices paid at full charge	555	15
Number of Penalty Charge Notices unpaid	1,645	133
Total number of Penalty Charge Notices of debt registrations	298	

Off-Street PCN Challenges

Total number of informal representations received	1,752
Total number of informal representations accepted	1,060
Total number of formal challenges received	215
Total number of formal representations accepted	70
Total number of formal appeals received	4
Total number of formal appeals accepted	1

50. 61.9% of payments are made within 14 days of the notice issued to obtain the discount fee. This is a typical rate of return. It should also be noted that only 4.8% of the PCNs issued are registered for debt with the Courts.

Challenges and Representations Received

51. Where a parking contravention occurs, it is the “owner/registered keeper” of the vehicle who is legally obliged to pay the penalty charge. The owner means the person by whom the vehicle is kept, which in the case of a vehicle registered under the Vehicle Excise and Registration Act 1994 (c22) is presumed to be the person in whose name the vehicle is registered at the DVLA. It is therefore essential that any changes of vehicle ownership are immediately notified to the DVLA.
52. The only exception to this is where the vehicle was hired from a firm under a hiring agreement and the person hiring it had signed a statement of liability in

respect of any penalty charge notice served in respect of the vehicle during the period of the agreement.

53. Vehicle owners may dispute the issuing of a PCN at three stages:
- (1) They can make an informal challenge or representation before the Council issues a Notice to Owner (NtO). As a challenge at this stage will be made by the person who has received the PCN, it may be that the person submitting the challenge was the driver of the vehicle, rather than the vehicle owner.
 - (2) Once an NtO has been served, they can make a formal representation against the NtO. This can still be lodged if an informal challenge has previously been made and rejected. The legislation sets out specific grounds on which formal representation against an NtO may be made and are specified on the notice. Representations may also be made on the basis that, in the particular circumstances of the case, there are compelling reasons for the cancellation of the PCN.
 - (3) If the formal representation is rejected, the Council will issue a Notice of Rejection and details how to appeal to the Traffic Penalty Tribunal. The appellant has the right to appeal within 28 days of the issue of the Notice of Rejection to an adjudicator of the Traffic Penalty Tribunal. The adjudicators have a judicial position. They are appointed with the agreement of the Lord Chancellor and they are wholly independent. Their decisions are final (subject to their own power to review a decision) and they have the power to award costs against either party. No further challenges can be made other than a point of law through an application to the High Court for a Judicial Review. Appellants may choose to appear before the adjudicator in person, opt for a telephone hearing or via a postal hearing where written evidence is supplied by both parties.
54. The details of the adjudication services and of the appeal process can be found on their website www.trafficpenaltytribunal.gov.uk.

Policies for the Handling of Appeals

55. Considering challenges, representations and defence of appeals is a legal process. It is necessary for the Council to keep a full and accurate record of all challenges. For this reason the Council insists that all representations are made in writing (by letter, email or by completing one of its appeal forms either on line or at the Civic and Town Centre Offices). The Council has the discretion to cancel a PCN at any point in the appeals process.
56. The cancellation of PCNs is further broken down by reason for cancellation is below

Case Summary Cancelled or written off by Reason

Current State Description	Total Cases
Appeal not contested	3
Adjudication allowed	2
Challenge Accepted	2,320
Foreign vehicle	6
Handheld void	1
Inadequate signing	2
Cancelled – PA Error	19
Cancelled – Processing Error	3
Representations allowed	5
Spoiled after issue	182
Cancelled – representations allowed	2
Cancelled – Adjudications allowed	3
Cancelled – special circumstances	12

57. The Council's cancellation and mitigation policies against which challenges, representations or appeals are considered can be found on the Council's website <http://www.eastleigh.gov.uk/parking-travel--roads/parking.aspx>
58. The results confirm that 15,447 notices were issued in the year, 10,917 (70.1%) paid, 2,560 (16.6%) cancelled and written off. There are currently 1,970 (12.7%) notices outstanding. The collection and cancellation rate is in line with previous years and therefore is an indication of a fair and consistent approach.

Appeals to Traffic Penalty Tribunal

59. During 2014/15 a total of 21 appeals were made to the Adjudication Services. During this period the Council chose not to contest 6 appeals. This was due to new information being provided by the appellant, for example information on the keeper of the vehicle or supporting documentary evidence to confirm loading.
60. A total of 6 appeals were upheld and 9 refused. It should be noted that the level of appeals that go before the Adjudication Services is only 0.13% of penalty charge notices issued.

Improvement to the Parking Service

61. The improvements to the services are as follows:
- Blue badges which are used incorrectly are being taken by the CEOs and reported and returned to Hampshire County Council.
 - The Borough Council has extended “free after three” parking in High Street and Market Street on street parking places and due to its success has been extended until 2016 with part funding being made by the Eastleigh Town Centre Business Improvement District (BID).
 - A new car park was opened at the Lowford Centre which is being regularly patrolled by CEOs to ensure the car park is only used by short stay users or by the public that attends the centre.
 - A new digital radio system has been installed in partnership with Southampton City Council which has resulted in far better radio coverage.

Wayne Bailey
Parking Services Manager
Transportation and Engineering
October 2015

APPENDIX A

Car Park Name	Location	Car Park Type	Control Type	Manufacturer	Gritting Priority	RingGo	Height Restriction	Total Spaces	Car Spaces
FREE CAR PARKS									
Bursledon Station	Bursledon	Surface	Free					60	60
Dolphin	Botley (Hants)	Surface	Free		1			52	52
Chandlers Ford Station	Chandlers Ford	Surface	Free		2			17	16
Mortimer Road	Botley (Hants)	Surface	Free		2		Yes	63	61
New Road	Netley	Surface	Free		2			29	29
New Road Social Club	Netley	Surface	Free		2			24	24
Lowford car park	Lowford	Surface	free					41	41
Sub Totals-Free Car Parks								286	283
PAY CAR PARKS									
Bishopstoke Road Playing Fields	Eastleigh	Surface	P&D	Cale Briparc	1	4900		78	75
Hamble Square	Hamble	Surface	P&D	Cale Briparc	1	4901		65	61
Hanns Way	Eastleigh	Surface	P&D	Cale Briparc	1	4902		19	16
Hedge End Station	Hedge End	Surface	P&D	Cale Briparc	2	4903		118	114
Leigh Road	Eastleigh	Surface	P&D	Cale Briparc	1	4904		46	30
M.S.C.P.	Eastleigh	Multistorey	PoF	Designa	3		2.00m	492	480
Romsey Road	Eastleigh	Surface	P&D	Cale Briparc	1	4906		48	43
Southampton Road	Eastleigh	Surface	P&D	Cale Briparc	1	4907	1.98m	59	41
Swan Shopping Centre	Eastleigh	Roof	PoF	Designa	n.o.r.		2.10m	688	643
Twyford Road	Eastleigh	Surface	P&D	Cale Briparc	1	4908		85	79
Wells Place	Eastleigh	Surface	P&D	Cale Briparc		4909	2.10m	141	129
Sub Totals-Pay Car Parks								1839	1711
TOTALS FOR EBC CAR PARKS								2125	1994
PARISH CAR PARKS									
Hamble Parish Council									
Hamble Foreshore	Hamble	Surface	P&D	Cale Briparc	n/a			65	60
Sub Total-Parish Car Parks								65	60
TOTALS FOR ALL CAR PARKS								2190	2054

Car Park Charges (from 6th October 2014)

Pay & Display	
	Current Charge £
Up to 1 hour	1.30
Up to 2 hours	2.60
Up to 3 hours	3.60
Up to 4 hours	4.40
All Day	8.00

SOUTHAMPTON ROAD	
	Current Charge £
Up to 1 hour	90p
Up to 2 hours	1.60
Up to 3 hours	2.20
Up to 4 hours	2.70
All Day	6.00

BISHOPSTOKE RECREATION GROUND	
3 hours free parking and no return with 12 hours	
Up to 10 hours	£5.20

HEDGE END STATION CAR PARK	
Daily Charge	£3.50

CHESTNUT AVENUE	
Up to 4 hours	£1.70
All Day	£3.20

PENALTY CHARGE NOTICE	
CURRENT CHARGES	£70 & £50 (reduced sum of £35 and £25 if paid within 14 days)

QUARTERLY CAR PARKING PERMIT	
CURRENT CHARGES	£330

Swan Centre Pay on Foot	
Mon to Sat 7am to 6pm	Current Charge £
Up to 1 hour	1.30
Up to 2 hours	2.60
Up to 3 hours	3.60
Up to 4 hours	4.40
Up to 5 hours	5.40
Up to 7 hours	8.50
7 hours +	13.50
Mon to Sat 6pm to 7am/ All Day Sun/Bank Hols	
Up to 1 hour	1.30
1 hour +	2.60

FALKLAND ROAD	
Up to 4 hours	£3.20
Up to 8 hours	£5.20

CHICKENHALL LANE	
Up to 4 hours	£2.00
Up to 8 hours	£3.50